

Canada School of Public Service

2017 to 2018

Fees Report

The Honourable Joyce Murray
President of the Treasury Board and Minister of
Digital Government

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Minister's message

On behalf of the Canada School of Public Service (the School), I am pleased to present the 2017 to 2018 Report on Fees.

On June 22, 2017, the *Service Fees Act*ⁱ received royal assent, thereby repealing the *User Fees Act*ⁱⁱ.

The *Service Fees Act* introduces a modern legislative framework that enables cost-effective delivery of services and, through enhanced reporting to Parliament, improved transparency and oversight. The act provides for:

- a streamlined approach to consultation and the approval of new or modified fees
- a requirement for services to have service standards and reporting against these standards, along with a policy to remit fees to fee payers when standards are not met
- an automatic annual fee adjustment by the Consumer Price Index (CPI) to ensure that fees keep pace with inflation
- annual detailed reporting to Parliament in order to increase transparency

This 2017 to 2018 Fees Report is the first report to be prepared under the *Service Fees Act*. The report includes information on the School's fees.

I welcome the increased transparency and oversight that the *Service Fees Act*'s reporting regime embodies.

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General and financial information by fee category

General information

Fee category	Fees for processing requests filed under the <i>Access to Information Act</i>
Fee-setting authority	<i>Access to Information Act</i> ⁱⁱⁱ
Year introduced	1983
Year last amended	1992
Service standard	A response is provided within 30 days following receipt of a request; the response time may be extended under section 9 of the <i>Access to Information Act</i> .
Performance results	The department responded within 30 days for 26 of the 30 cases. The remaining requests were completed within 31 to 120 days, after requesting extensions.
Other information	Under the <i>Access to Information Act</i> , fees under \$25 may be waived when deemed to be in the public interest. No fees were waived during 2017–18.

Financial information (dollars)

2016–17 Revenue	2017–18 Revenue	2017–18 Cost*	2017–18 Remissions†
100	150	75,698	Not applicable

* The amount includes direct and indirect costs, where such costs are identifiable and material.

† A remission is a partial or full return of a fee paid.

Endnotes

- i The *Services Fees Act*, <https://laws-lois.justice.gc.ca/eng/acts/S-8.4/index.html>
- ii The *User Fees Act*, <https://laws-lois.justice.gc.ca/eng/acts/U-3.7/20040331/P1TT3xt3.html>
- iii The *Access to Information Act*, <https://laws-lois.justice.gc.ca/eng/acts/A-1/index.html>